

Spring/Summer 2021



# Welcome to our spring/summer newsletter. With a long hard year behind us it's time to look forward to a more positive future.

Useful Contacts
NHS24 Out with
Practice Hours 111

Reception 01389 811844

Prescription Line 01389 811845

District Nurses 01389 811838

Health Visitors 01389 811832

VOL Hospital 01389 754121

RAH 0141 887 9111

Royal Hospital for Children 0141 201 0000 Over the last few months we have seen some real progress in the fight against Coronavirus. Our vulnerable and elderly patients will now have received at least one or both doses of their vaccine. The health boards goal is to complete the vaccination of all eligible patients by July 2021.

From guidance it is clear that it will be some time before we can completely relax the measures currently in place to keep everyone safe, however we are all hopeful for the future. We are very grateful to everyone for their continued cooperation with the practice processes, how to access the practice, and adhering to the national guidelines by taking the recommended steps to halt the spread of the disease.

We would ask you to contact the national help lines with any COVID queries, as the staff there are best placed to give you the most up to date and accurate information. Alternatively you can visit www.nhsinform.scot



We have introduced a new system called Medlink to help manage chronic disease. Patients are sent a link via text to complete a form, which is then reviewed by the clinical staff to assess if you need further input or if your chronic disease condition is well managed. The new system will be rolled out fully in the coming months. The feedback from our patients so far has been positive.



"A sunflower field is like a sky with a thousand suns."

### IF YOU HAVE COVID SYMPTOMS CALL: 111

To book a test, visit: www.nhsinform.scot

Or phone:

COVID Testing/Queries:

0800 028 2816

For vaccination enquiries, phone:

COVID National Vaccination Helpline:

0800 030 8013

#### Dates For Your Diary

The practice will be closed on:

3rd May 2021 31st May 2021 19th July 2021 27th September 2021 We are still operating from two locations within the health centre and this looks to continue for some time. Please check in at Waiting area 2 which is located directly ahead as you enter the main door. Unfortunately we do not have a receptionist in waiting area 1 so any enquiries should be made in waiting area 2.

## Practice Update

We would like to welcome a new registrar Dr Jasmin Gregory. Not to be mistaken with Dr Fiona Gregor who returned from Maternity leave on 6th April. Unfortunately this means we will be saying goodbye to our current registrar Dr Augustina Esiovwa as she move on to other things. We wish Dr Esiovwa the very best of luck.

Please visit our website for more information about the practice:

#### www.levenside.com

We have been pleased with the uptake in Attend Anywhere (video consultations), which is extremely advantageous for both patients and clinicians alike. Thank you for your cooperation.