

Audit from Monday 10/05/21 to Friday 28/05/21 (3 weeks)

PHONE				Sum of To book appt	Sum of order prescription	Sum of chase prescription	Sum of Chemist script query	Sum of Call from task/MJOG	Sum of Results	Sum of Secondary care calling	Sum of Insurance	Sum of Covid vac query	Sum of Missed GP call back	Sum of Other please specify see sheet 2
Row Labels	AM	PM	Total											
Monday	579	274	853	408	127	52	29	14	47	13	3	23	12	160
Tuesday	584	269	853	421	65	64	37	22	24	14	2	18	22	156
Wednesday	333	365	698	316	65	52	42	36	20	13	1	11	12	132
Thursday	309	255	564	299	69	59	28	27	29	13	0	12	15	132
Friday	233	174	407	181	30	56	21	16	11	2	2	5	17	63
Grand Total	2038	1337	3375	1625	356	283	157	115	131	55	8	69	78	643